



Media release- January 1, 2020

### **Rate Increase for Saint John Energy Heat Pump Rental Customers**

Saint John NB – Saint John Energy is advising all heat pump rental customers of a rate increase effective January 1, 2020

The increase for **rental heat pumps will be 1.5%** where the majority of customers will see an increase of **80 cents on their monthly bill**. The heat pump rental program will continue to provide customers **energy savings while enhancing their home comfort**.

“The increase reflects a rise in program costs related to the continued provision of high quality heat pump rental services offered by Saint John Energy,” said Ingrid Harris, Manager of Consumer Products. “At Saint John Energy, we are committed to providing customers with opportunities for energy savings through our top of the range products and services.”

For more details on our rental heat pump program visit [sjenergy.com](http://sjenergy.com) or call one of our customer service representatives at 506.658.5252.

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**Saint John Energy** has been a provider of energy to the people of Saint John since 1922. Today, Saint John Energy provides reliable services and competitive rates to over 36,000 local customers through 13 substations spanning 316 square kilometers. Saint John Energy also provides street lighting, area lighting, more than 20,000 water heater rentals and over 5,000 Mini Split Ductless Heat Pump rentals. Toward our mission of excellence in energy solutions, we deliver value to our customers through our commitment to environmental, social and economic sustainability.

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